Veterans Health Administration
Employee Education System

COURSE NUMBER: 07.ST.MH.PTSD1016.A

PROGRAM EVALUATION

ACTIVITY TITLE: PTSD 101: CULTURAL DIMENSIONS IN THE TX OF HISPANIC VETERANS WITH PTSD

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SUBMISSION INSTRUCTIONS

1. Complete this registration and evaluation form within 30 days of completing the activity.
2. Please save and email a copy of your completed evaluation to EESEPC@va.gov
3. Your certificate will be sent via email to the email address provided below.
4. For questions or concerns regarding the Program Evaluation or Certificate, the following contact methods are available: EPC by email at EESEPC@va.gov, or the EES Customer Service by phone at 1.877.EES.1331 Opt.5

OCCUPATIONAL CATEGORY

- ☐ Administrative
- ☐ Advanced Practice Nurse
- ☐ Associated/Allied Health
- ☐ Clinical Psychologist
- ☐ Dentist
- ☐ Licensed Clinical Social Worker
- ☐ Pharmacist
- ☐ Pharmacy Tech
- ☐ Physician
- ☐ Physician Assistant
- ☐ Podiatrist
- ☐ Registered Dietitian
- ☐ Registered Nurse
- ☐ Speech/Language Pathologist
- ☐ Other Clinical
- ☐ Other

EMPLOYER CATEGORY

- ☐ VHA
- ☐ VBA
- ☐ NCA
- ☐ VA OTHER
- ☐ DOD
- ☐ IHS
- ☐ OTHER FEDERAL
- ☐ NON FEDERAL

Date Completed

☐☐ ☐☐ ☐☐☐☐

ACCREDITATION/CERTIFICATE REQUESTED:

Activity must be approved for the certificate type in order for such a certificate to be issued.

- ☐ General/Non-Accredited
- ☐ ACCME
- ☐ ACCME - Non Physician
- ☐ ACHE
- ☐ ACPE
- ☐ ACPE-Technician
- ☐ ADA
- ☐ ANCC
- ☐ APA
- ☐ ASHA
- ☐ ASWB
- ☐ CA BBS
- ☐ CA BRN
- ☐ CDR
- ☐ NBCC

EMAIL ADDRESS: Enter Complete Email Address

LAST NAME:

FIRST NAME:

I assert that I attended 100% of this program: e-Signature:

Type your full name in the block above

PRIVACY ACT STATEMENT

AUTHORITY: Title 50, Appendix, U.S.C., Title 10, U.S.C., Public Law 96-357 96th Congress, September 24, 1980 (Amendment to 10 U.S.C. 2107).
PRINCIPAL PURPOSE(S): To develop policies and procedures, compile statistics and render analytical reports, and to track participation in EES activities.
ROUTINE USES: The information provided on the application will be used to maintain data on EES activities, provide requested reports on participation, and to provide activity original and duplicate certificates to EES activity participants.
MANDATORY AND VOLUNTARY DISCLOSURE AND EFFECT ON INDIVIDUAL PROVIDING INFORMATION: Disclosure of information requested in the EES registration form (the application) is voluntary; however, the information must be furnished in order to ensure the applicant will receive a certificate of completion for EES activities and appropriate education credit.

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PLEASE CIRCLE THE APPROPRIATE RESPONSE CORRESPONDING WITH EACH QUESTION BELOW:	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree	Not Applicable
Overall, I was satisfied with this learning activity.	O 1	O 2	O 3	O 4	O 5	O NA
The learning activities and/or materials were effective in helping me learn the content.	O 1	O 2	O 3	O 4	O 5	O NA
I learned new knowledge and skills from this learning activity.	O 1	O 2	O 3	O 4	O 5	O NA
The scope of the learning activity was appropriate to my professional needs.	O 1	O 2	O 3	O 4	O 5	O NA
The content of the learning activity was current.	O 1	O 2	O 3	O 4	O 5	O NA
Was the content presented in a manner that was fair and balanced?		O Yes	O No	O NA		
If no, please explain:						
If you feel you will be successful in applying this learning, please provide a few specific examples of how you will apply it.						
I will be able to apply the knowledge and skills learned to improve my job performance.	O 1	O 2	O 3	O 4	O 5	O NA
If you required any accommodations for a disability your request was addressed respectfully and in a timely manner.	O 1	O 2	O 3	O 4	O 5	O NA
The appropriate technology was utilized to facilitate my learning.	O 1	O 2	O 3	O 4	O 5	O NA
The training environment (face to face, video conference, web based training) was effective for my learning.	O 1	O 2	O 3	O 4	O 5	O NA
I found that the technology in this learning activity was easy to use.	O 1	O 2	O 3	O 4	O 5	O NA
Overall, I was satisfied with the use of technology in this learning activity.	O 1	O 2	O 3	O 4	O 5	O NA
The technology in this learning activity was responsive and provided access to further support.	O 1	O 2	O 3	O 4	O 5	O NA
What about this learning activity was <u>most useful</u> to you?						
What about this learning activity was <u>least useful</u> to you?						

Thank you for your helpful feedback.

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PROGRAM OBJECTIVES

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Please rate each of the following program objectives.

After attending this learning activity, I have the ability to:	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree
1. relate the symptoms of PTSD	○	○	○	○	○
2. interpret the salient features and frequently encountered themes of the Hispanic culture in their provision of services to Hispanic individuals	○	○	○	○	○
3. incorporate basic assessment and treatment issues when providing services to Hispanic individuals.	○	○	○	○	○
	○	○	○	○	○
	○	○	○	○	○
	○	○	○	○	○
	○	○	○	○	○
	○	○	○	○	○
	○	○	○	○	○
	○	○	○	○	○

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POST-TEST QUESTIONS COURSE NUMBER: 07.ST.MH.PTSD1016.A

1. What percentage of Hispanic clients prefer clinical interviews to be conducted in Spanish

- ☐ A 54-63%
- ☐ B 70-83%
- ☐ C 80%
- ☐ D none of the above
- ☐ E

2. Language mixing can occur when a client

- ☐ A is nervous or in other emotional distress
- ☐ B tries to convey some or different emotions
- ☐ C tries to purposefully malinger or confuse the clinician
- ☐ D a and b
- ☐ E

3. There is a translation into Spanish of the SCID (Structured Clinical Interview for DSM-IV), but not for which of the following:

- ☐ A ADHD
- ☐ B CAPS
- ☐ C DSM-IV-TR
- ☐ D none of the above
- ☐ E

4. The three main categories of PTSD symptoms in the DSM-IV-TR are

- ☐ A mania, avoidance/numbing, and hyperarousal
- ☐ B avoidance/numbing, hyperarousal, and re-experiencing
- ☐ C hyperarousal, avoidance/numbing, and depression
- ☐ D none of the above
- ☐ E

5. PTSD symptoms of re-experiencing include

- ☐ A intrusive thoughts and nightmares
- ☐ B intrusive thoughts and physiological distress with reminders
- ☐ C intrusive memories of the event and psychological distress upon reminder of the event
- ☐ D all of the above
- ☐ E

6. Hispanic indigenous folk healers include which of the following

- ☐ A Mendicanta(o)s (All Hispanic cultures)
- ☐ B Curandera(o)s (Mexican Americans)
- ☐ C Santera(o)s (Cuban Americans)
- ☐ D b and c
- ☐ E

7. Assessment responses to the MMPI suggest that there is a tendency for Hispanics to respond in ways that:

- ☐ A make them appear more pathological than they actually may be
- ☐ B make them appear less pathological than they actually may be
- ☐ C make their assessment results appear invalid
- ☐ D none of the above
- ☐ E

8. In the re-experiencing symptom category of PTSD, _____ is the minimum number of symptoms needed in order to meet the criteria for this category.

- ☐ A two
- ☐ B four
- ☐ C five
- ☐ D one
- ☐ E

9. A clinical assessment of PTSD (and other comorbidities) should include:

- ☐ A information about the veteran's family, religious beliefs and practices, and support system
- ☐ B a combination of DSM-IV and veteran's idioms of distress
- ☐ C an interview conducted in Spanish (or the primary/preferred language) when possible
- ☐ D all of the above
- ☐ E

10. Other general issues in Hispanic clients can include:

- ☐ A pride and loyalty
- ☐ B machismo
- ☐ C gender roles
- ☐ D all of the above
- ☐ E

11. From a mental health perspective, Hispanic clients are often seen as more pathological when they are interviewed in English

- ☐ A true
- ☐ B false
- ☐ C
- ☐ D
- ☐ E

12. When working with Hispanic clients, “ritualizing” some aspects of treatment (e.g. trips to memorials, the writing and reading of letters) does not facilitate their process and progress

- ☐ A true
- ☐ B false
- ☐ C
- ☐ D
- ☐ E

13. Unique features of the Hispanic culture shape the PTSD response

- ☐ A true
- ☐ B false
- ☐ C
- ☐ D
- ☐ E

14. Language, family, and religion are common threads among Hispanic cultures

- ☐ A true
- ☐ B false
- ☐ C
- ☐ D
- ☐ E

15. Clinicians can best serve Hispanic clients by placing themselves in the role of learning from the patient.

- ☐ A true
- ☐ B false
- ☐ C
- ☐ D
- ☐ E

16.

- ☐ A
- ☐ B
- ☐ C
- ☐ D
- ☐ E

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FACULTY EVALUATION

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Diane Castillo / PTSD 101: Cultural Dimensions in the TX of Hispanic Veterans with PTSD	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree
1. Was able to effectively present content	○ 1	○ 2	○ 3	○ 4	○ 5
2. Was knowledgeable about the topic	○ 1	○ 2	○ 3	○ 4	○ 5
3. Engaged participants effectively	○ 1	○ 2	○ 3	○ 4	○ 5

Comments

	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree
1. Was able to effectively present content	○ 1	○ 2	○ 3	○ 4	○ 5
2. Was knowledgeable about the topic	○ 1	○ 2	○ 3	○ 4	○ 5
3. Engaged participants effectively	○ 1	○ 2	○ 3	○ 4	○ 5

Comments

	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree
1. Was able to effectively present content	○ 1	○ 2	○ 3	○ 4	○ 5
2. Was knowledgeable about the topic	○ 1	○ 2	○ 3	○ 4	○ 5
3. Engaged participants effectively	○ 1	○ 2	○ 3	○ 4	○ 5

Comments

	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree
1. Was able to effectively present content	○ 1	○ 2	○ 3	○ 4	○ 5
2. Was knowledgeable about the topic	○ 1	○ 2	○ 3	○ 4	○ 5
3. Engaged participants effectively	○ 1	○ 2	○ 3	○ 4	○ 5

Comments